



***Fair Housing
Means...
Equal housing
opportunities for all!***



**For more
information or to
register a complaint**

For more information or to register a fair housing complaint, please contact the Community Assistance Division Fair Housing Coordinator at the following:

**Attention: Antoinette Hartsfield
110 W. Rich Avenue
DeLand, FL 32720**

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(386) 736-5955
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AHartsfield@volusia.org
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**Fair Housing
Opens Doors**

**It's not an option.
It's the law!**



Fair Housing Act

The Fair Housing Act prohibits discrimination in the sale, rental and financing of dwellings, and in other housing-related transactions, based on:

- Race
- Color
- National origin
- Religion
- Sex
- Familial status (including children under the age of 18 living with parents or legal custodians, pregnant women, and people securing custody of children under 18)
- Disability

Federal and state laws protect you against housing discrimination and intimidation within the home.

These laws apply to activities such as:

- Renting
- Buying
- Advertising
- Financing
- Purchasing property
- Insurance
- Building accessible multi-family housing

Harassment of a person pursuing fair housing rights is prohibited.

It may be housing discrimination if...

- You are told the apartment is not available to inspect, but a “for rent” sign is displayed.
- The owner tells you children are allowed only in the ground-floor units.
- You have a service animal and are told “no pets allowed”.
- The landlord explains why another place would be better for you.
- The real estate agent steers you away from the neighborhood you requested.
- Your condo or homeowners association won’t let you make physical modifications to your unit to meet your disability.
- The manager or owner tells you he or she cannot accommodate your particular disability.
- A lender imposes different terms and conditions on a mortgage loan (such as interest rates or application procedures).

What to do if you experience housing discrimination

Keep a written record of all attempted and actual contacts and conversations with the manager, landlord, owner, real estate agent, loan officer, mortgage officer, insurance agent, and others involved.

Keep all documents, including leases, receipts, applications, letters of denial, and other materials related to the discrimination.

Contact:

Community Legal Services of Mid-Florida

Phone: (800) 875- 8785

Website:

<https://clsmf.org/services/housing/fair-housing/>

Florida Commission on Human Relations

Phone: (850) 488-7082

E-mail: fchrinfo@fchr.myflorida.com

Website: <http://fchr.myflorida.com/fair-housing>

HUD Fair Housing Hotline

Phone: (800) 669-9777

Website:

https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint