

## City of DeLand, Florida

### Monthly Incentive Credits for Electronic Billing and Electronic Payment

The City of DeLand has a number of electronic billing and payment options available to our customers free of service charges or convenience fees. That is correct - **NO SERVICE CHARGES or CONVENIENCE FEES**.

In fact – if you help us save money by utilizing the e-billing feature over the internet and eliminate the mailing of a paper bill we will credit your account \$1.00 each month. Even better, if you utilize automatic bank payment to pay your bill electronically each month we will credit your account with an additional \$1.00 per month. That is \$2.00 in credit each month you utilize the e-billing service on the internet, eliminate the mailing of a paper bill and use ABP to pay your bill.

To receive these credits, you will need to register by visiting our website [www.deland.org](http://www.deland.org) and following the UBPayments.com link. You will create your own personal login, arrange to receive your bills electronically and discontinue mailing of paper bills. To receive the second \$1.00 credit, you will need to complete the ABP enrollment form and submit it to the City.

Please consider the use of the electronic options to receive and pay your bill and a monthly credit of up to \$2.00 each month can be yours. Feel free to call us at 386-626-7051 for more information. No credits shall apply unless the mailing of paper bills is eliminated.

### AUTOMATIC BANK PAYMENT (ABP) ENROLLMENT FORM

#### **About the program**

The City of DeLand is now offering Automatic Bank Payment for payment of utility bills. This allows you to pay your utility bill without having to write a check. Your bill will be electronically paid through your bank account on the due date.

The City is offering this service, at no charge, as a convenience to its customers. After you complete the application below, the City will test the data with the bank. Please continue to pay your bills as normal until you receive a bill that specifically states that it will be paid through "Automatic Bank Payment". On the due date you simply need to be sure that sufficient funds are in your bank account to cover the amount of the bill.

#### **Instructions**

Complete the authorization below and return it by mail (City of DeLand, Finance Department, 120 South Florida Avenue, DeLand, FL 32720), in person at City Hall, or put it in one of our drop boxes at City Hall. To help us confirm your payment information, we ask that you include a voided check from your checking account or a deposit slip from your savings account. Please note that we can process your request without that information if you would prefer, but delays in beginning this service for you may occur. If you have any questions, please call the Finance Department at (386) 626-7051 or email us at [billing@deland.org](mailto:billing@deland.org).

#### **Authorization**

I hereby authorize the City of DeLand to automatically initiate debit entries (charges) to my bank account (and for my bank to accept and post such debit entries) indicated below for the payment of utility services rendered by City of DeLand.

This authority is to remain in effect until the City of DeLand has received notification from me of its termination in such a manner as to afford the City of DeLand and the Bank a reasonable opportunity to act on it. I have the right to stop payment of charge entries by notifying the City of DeLand in writing. **The City of DeLand must receive this notice no later than 10 days prior to the time the account will be charged in order to make any changes to this authorization.** Any erroneous or incorrect charge will be corrected upon notification to the City of DeLand.

City of DeLand Utility Account #: \_\_\_\_\_ Customer Name: \_\_\_\_\_ Telephone #: \_\_\_\_\_

Service Address: \_\_\_\_\_ Bank name: \_\_\_\_\_

Bank Telephone #: \_\_\_\_\_ Type of Account: Checking \_\_\_\_\_ Savings \_\_\_\_\_

Bank Routing (ABA) #: \_\_\_\_\_ Bank Account #: \_\_\_\_\_

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**PLEASE CONTINUE TO PAY AS NORMAL UNTIL YOUR BILL INDICATES "AUTOMATIC BANK PAYMENT".**